Terms of Use

Effective: August 2026

Welcome to the Titali NPC website. By accessing or using this Website, you agree to be bound by these Terms of Use. Please read them carefully.

1. Acceptance of Terms

By accessing or using the Titali NPC website ("Website"), you agree to these Terms of Use. If you do not agree to these Terms, please do not use the Website.

2. About Titali NPC

Titali NPC is a South African non-profit company established by Chromtech Holdings and structured to enable broader collaboration for measurable social impact.

Titali is a SARS-approved Public Benefit Organisation (PBO) and has Section 18A approval for qualifying donations supporting its approved education activities. Where applicable, a valid Section 18A tax receipt will be issued for eligible donations.

3. Use of the Website

The Website is provided for informational purposes about Titali NPC, its programmes, initiatives, partnerships, fundraising activities, and community impact.

You agree to use the Website only for lawful purposes and in a manner that does not infringe the rights of others or interfere with the operation of the Website.

You may not copy, reproduce, distribute, modify, publish, transmit, or create derivative works from any content on this Website without the prior written permission of Titali NPC.

4. Intellectual Property

Unless otherwise stated, all content on this Website, including text, photographs, graphics, logos, videos, documents, designs, and other materials, is the property of Titali NPC or its licensors and is protected by applicable copyright, trademark, and intellectual property laws.

5. Donations

Where donations are made through this Website, they are voluntary and will be used to support Titali NPC's approved charitable and educational activities.

Where a donation qualifies under Section 18A of the Income Tax Act, Titali NPC will issue a Section 18A tax receipt in accordance with South African tax legislation.

6. External Links

This Website may contain links to third-party websites for your convenience. Titali NPC does not endorse or accept responsibility for the content, privacy practices, security, or reliability of any external websites.

7. Disclaimer

The information provided on this Website is for general informational purposes only.

While Titali NPC makes reasonable efforts to ensure that the information is accurate and up to date, no warranties or representations are made regarding its accuracy, completeness, or reliability.

Your use of the Website is at your own risk.

8. Limitation of Liability

To the fullest extent permitted by applicable law, Titali NPC, its directors, employees, volunteers, partners, and affiliates shall not be liable for any direct, indirect, incidental, special, or consequential damages arising from or related to your use of this Website.

9. Privacy

Your use of this Website is also governed by our Privacy Policy, which explains how we collect, use, store, and protect your personal information in accordance with the Protection of Personal Information Act, 2013 (POPIA).

10. Changes to These Terms

Titali NPC reserves the right to amend these Terms of Use at any time. Any changes will be published on this Website and will take effect immediately upon publication.

11. Contact

If you have any questions about these Terms of Use or the Website, please contact us:

Titali NPC

Address
Ground Floor, Building 31
The Woodlands Office Park
Woodlands Drive, Woodmead
Johannesburg, 2152
South Africa

Telephone
+27 11 035 3950

Email
npc@titali.co.za

Privacy Policy

Last Updated: August 2026

Welcome to the Titali NPC Privacy Policy. This Policy explains how we collect, use, store, share, and protect your personal information when you visit and interact with our Website. Titali NPC is committed to protecting your privacy and complying with the Protection of Personal Information Act, 2013 (POPIA).

1. Who We Are

Titali NPC is a South African non-profit company established by Chromtech Holdings and structured to enable broader collaboration for measurable social impact.

Titali is a SARS-approved Public Benefit Organisation (PBO) with Section 18A approval for qualifying donations supporting its approved education activities.

2. Information We Collect

a) Personal Information You Provide

We may collect personal information that you voluntarily provide, including:

- Name
- Email address
- Telephone number
- Organisation or company name
- Job title (where applicable)
- Donation information (where applicable)
- Any other information you submit through contact forms, email correspondence, donation forms, event registrations, volunteer applications, or other communications with us.

b) Technical and Usage Information

When you visit our Website, we may automatically collect:

- IP address
- Device type
- Browser type and version
- Operating system
- Pages visited and time spent on the Website
- Referring website
- Cookies and similar tracking technologies

c) Cookies

We use cookies and similar technologies to improve Website functionality, analyse Website performance, understand visitor behaviour, and enhance your browsing experience. Where required by law, we will obtain your consent before placing non-essential cookies on your device.

3. How We Use Your Information

We may use your personal information to:

- Respond to enquiries and requests.
- Process donations and issue Section 18A tax receipts where applicable.
- Register volunteers, supporters, partners, or event participants.
- Communicate updates about our programmes, campaigns, events, and fundraising activities.
- Improve our Website, services, and user experience.
- Analyse Website usage and performance.
- Comply with legal, tax, and regulatory obligations.

We will only use your personal information for the purposes for which it was collected, unless we have your consent or are otherwise permitted or required by law.

4. Lawful Basis for Processing

We process personal information lawfully, fairly, and transparently in accordance with POPIA.

We process information where it is necessary:

- To respond to your enquiries or requests.
- To fulfil our contractual or legal obligations.
- To administer donations and issue Section 18A tax certificates where applicable.
- To comply with applicable legislation.
- Where you have provided your consent.

We retain personal information only for as long as necessary to fulfil these purposes or as required by law.

5. Sharing Your Information

We may share your personal information:

- With trusted service providers who assist us in operating our Website or carrying out our activities.

- With payment service providers for the secure processing of donations.
- Where disclosure is required by law or legal process.
- To protect the rights, property, or safety of Titali NPC or others.

We do not sell, rent, or trade your personal information.

6. Security of Your Information

We implement appropriate technical and organisational security measures to protect your personal information against unauthorised access, disclosure, alteration, loss, or destruction. These measures are reviewed and updated regularly.

7. Your Rights

Under POPIA, you have the right to:

- Request access to the personal information we hold about you.
- Request correction of inaccurate or incomplete information.
- Request deletion of personal information where legally permissible.
- Withdraw consent where processing is based on your consent.
- Object to the processing of your personal information in certain circumstances.

To exercise these rights, please contact us using the details below. We may request proof of identity before processing your request.

8. International Transfers

Where personal information is transferred outside South Africa, we will take appropriate steps to ensure that your information remains protected in accordance with POPIA and other applicable privacy laws.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be published on this Website and will become effective from the date of publication.

10. Contact

If you have any questions about this Privacy Policy or how we process your personal information, please contact us:

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Office Hours
Monday to Friday, 06:00–16:00